

**ANDREWS INTERNATIONAL/HOLLYWOOD BID**  
**PATROL**

**SUMMARY FOR 1-8-07 THROUGH 2-4-07**

During the first month of operation, BID Security has increasingly produced effective patrols, with the continued improvement of the units overall infrastructure. We continue to work on specific plans for future improvement of services which will target and document the concerns of stakeholders and the issues they need addressed.

As mentioned in the first "BID Highlight Summary," we met with SFW, LLC who provided a presentation on the company's software capabilities. Highlighted in the presentation is the ability to layer and/or combine all type of services to track incidents of almost any nature. This would include security, street maintenance, landscaping, or any other entity necessary.

This would provide the BID with detailed reports of documented incidents and would effectively allow all resources to be directed in a focused, efficient manner, allowing management to properly utilize manpower as needed. The capabilities are significant on the security side as it would track arrests, incidents, calls for service, areas of increased activity, time of day activity, business addresses, contact information etc. The utilization of such a format would allow for specific allocation of resources as warranted.

The substation is now a functional place of business with computers, phones and fax line in place. We ran into some issues with the installation of the phone connections which have now been resolved. If the main office lines are not answered, the phones will "rollover" to the 24/7 Burbank Office where Andrews International personnel will answer and process the call appropriately.

With the exception of a handful of businesses, all trespass forms in all three foot beats have been signed and are on file. BID officers have also distributed business cards to the stakeholders and as such calls for service are increasing as the new numbers are issued.